

Appendix A

OMB 3060-0806
FCC Form 471

Approval by OMB
3060-0806



Description of Services Ordered and Certification Form 471

FCC Form 471 — Funding Year 2016

Application Number 161008591

Application Information

Nickname Maintenance for all sites

Application Number 161008591

Funding Year 2016

Category of Service Category 2

Billed Entity

Council for the Spanish Speaking, Inc. (Centro Hispano Milwaukee)
614 W. National Ave Milwaukee WI 53204-

karinaivette26@gmail.com

Billed Entity Number: 17003545

FCC Registration Number: 0016875528

Contact Information

Karina Benitez

414-384-5122

karinaivette26@gmail.com

Holiday/Summer Contact Information

Karina Benitez karinaivette26@gmail.com 414-384-5122 x226

Consulting Firms

Name	Consultant Registration Number	City	State	Zip Code	Phone Number	Email
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School District

Name	BEN	Urban or Rural	State LEA ID	State School ID	NCES Code	School District Attributes	Endowment
Council for the Spanish Speaking, Inc. (Centro Hispano Milwaukee)	17003545	Urban				Public School District	None

Related Child School Entities

Name	BEN	Urban or Rural	State LEA ID	State School ID	NCES Code	Number of Students	Students based on estimate	Alternative Discount	CEP Percentage	School Attributes	Endowment
GUADALUPE HEAD START Administration	17003547	Urban				0	N/A	None		Public School; Head Start	None
GUADALUPE HEAD START	17003548	Urban				0	N/A	None		Public School; Head Start	None

Appendix A

RESOURCE CENTER											
Guadalupe Head Start Murguia 1 and 2	17003106	Urban				251	N/A	None		Public School; Head Start	None
Daycare Services for Children Baird Center	17003105	Urban				70	N/A	None		Public School; Head Start	None
GUADALUPE SOUTH HEAD START	16044143	Urban				95	N/A	None		Public School; Head Start	None
GUADALUPE HEAD START A JO'S DAY CARE ACADEMY	16044144	Urban				89	N/A	None		Public School; Head Start	None
GUADALUPE HEAD START AT THE CHILD DEVELOPMENT CENTER OF ST. JOSEPH	16044145	Urban				53	N/A	None		Public School; Head Start	None

Discount Rate

School District Enrollment	School District NSLP Count	School District NSLP Percentage	School District Urban/Rural Status	Category One Discount Rate	Category Two Discount Rate	Voice Discount Rate
185	185	100.0%	Urban	90%	85%	50%

Appendix A

Funding Request for FRN #1699013544

Funding Request Nickname: Maintenance agreement for all Head Start Sites **Service Type:** Basic Maintenance of Internal Connections

What is the FRN number from the previous year ?

Contract Summary - Contract

Contract Number service agreement

Establishing FCC Form 470 160025645

Award Date March 04, 2016

Expiration Date

Account Number ACC507

Service Provider Innovative Dynamic Networks Inc. (SPN: 143029400)

Includes Voluntary Extensions? No

Remaining Voluntary Extensions

Total Remaining Contract Length

Document Name	Document Description
CCF03082016_0006.pdf	service agreement for the maintenance of internal connections for all the sites

Contract Information (Additional)

What is the service start date? July 01, 2016

What is the date your contract expires for the current term of the contract? July 01, 2018

Narrative

Maintenance services are as follows: Document current network configuration and draw network topology. Provide full unlimited outsource network support/helpdesk Monday through Friday 8 hours a day with a three hour response time. Response time can be via phone, email or physical. The billing rate of \$50/hour would be applied for emergency services during non-supported hours. The support contract is only to provide support for 7 locations. Locations are listed later on this document. Support will also be provided for the broadband connection but reliability and up-time is the responsibility of the local ISP. The support services to be provided with the tier of support associated with this document are: three hour response time, inventory and tracking, current network documentation, technology plan research and development, network support, backup and recovery support, remote support, onsite support, technology budget assistance, future implementations, weekly/monthly security assessments, user network policy, end user training, future wiring or relocation (not including equipment), web filtering installation and configuration, and monthly reporting of services.

Line Item # 1699013544.001

Product and Service Details

Type of Product Being Maintained Basic Main tenance of Internal Connection s

Cost Calculation for FRN Line Item # 1699013544.001

Monthly Cost		One-Time Cost	
Monthly Recurring Cost	\$8,355.00	One-time Cost	\$0.00
Monthly Recurring Ineligible Costs	- \$0.00	One-time Ineligible Costs	- \$0.00
Monthly Recurring Eligible Costs	= \$8,355.00	One-time Eligible Cost	= \$0.00
Months of Service	x 12	Summary	
Total Eligible Recurring Costs	= \$100,260.00		
		Total Eligible Recurring Costs	\$100,260.00
		One-time Eligible Costs	+ \$0.00
		Pre-Discount Extended Eligible Line Item Cost	= \$100,260.00

Appendix A

Recipients of Services

Ben	Name	Amount
17003547	GUADALUPE HEAD START Administration	\$14,322.86
17003548	GUADALUPE HEAD START RESOURCE CENTER	\$14,322.86
17003106	Guadalupe Head Start Murguia 1 and 2	\$14,322.86
17003105	Daycare Services for Children Baird Center	\$14,322.86
16044143	GUADALUPE-SOUTH HEAD START	\$14,322.86
16044144	GUADALUPE HEAD START A JO'S DAY CARE ACADEMY	\$14,322.85
16044145	GUADALUPE HEAD START AT THE CHJILD DEVELOPMENT CENTER OF ST. JOSEPH	\$14,322.85

FRN Calculation for FRN #1699013544 -Maintenance agreement for all Head Start Sites

Monthly Charges		Total Requested Amount	
Total Monthly Recurring Charges	\$8,355.00	Total Eligible Pre-Discount Recurring Charges	\$100,260.00
Total Monthly Ineligible Charges	- \$0.00	Total Eligible Pre-Discount One-Time Charges	+ \$0.00
Total Monthly Eligible Charges	= \$8,355.00	Total Pre-Discount Charges	= \$100,260.00
Total Number of Months of Service	x 12	Discount Rate	85%
Total Eligible Pre-Discount Recurring Charges	= \$100,260.00	Funding Commitment Request	= \$85,221.00
One-Time Charges			
Total One-Time Charges	\$0.00		
Total Ineligible One-Time Charges	- \$0.00		
Total Eligible Pre-Discount One-Time Charges	= \$0.00		

Connectivity Questions

Per Entity Basis Questions

Entity Name	Council for the Spanish Speaking, Inc. (Centro Hispano Milwaukee)	Entity Number	17003545
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Entity Name	BEN	Download	Units	Upload	Units	Connection	Wifi Sufficient	Barriers to Robust Network
GUADALUPE-SOUTH HEAD START	16044143	3.00	Mbps	3.00	Mbps	Cable Modem	Sometimes	Outdated equipment
GUADALUPE HEAD START A JO'S DAY CARE ACADEMY	16044144	3.00	Mbps	3.00	Mbps	Cable Modem	Sometimes	Outdated equipment
GUADALUPE HEAD START AT THE CHJILD DEVELOPMENT CENTER OF ST. JOSEPH	16044145	3.00	Mbps	3.00	Mbps	Cable Modem	Sometimes	Outdated equipment

Appendix A

Daycare Services for Children Baird Center	17003105	3.00	Mbps	3.00	Mbps	Cable Modem	Sometimes	Outdated equipment
Guadalupe Head Start Murguia 1 and 2	17003106	3.00	Mbps	3.00	Mbps	Fixed Wireless	Sometimes	Broadband connection speed to building is too slow
GUADALUPE HEAD START Administration	17003547	3.00	Mbps	3.00	Mbps	Cable Modem	Sometimes	Outdated equipment
GUADALUPE HEAD START RESOURCE CENTER	17003548	3.00	Mbps	3.00	Mbps	Cable Modem	Sometimes	Outdated equipment

Certifications

I certify that the entities listed in this application are eligible for support because they are schools under the statutory definitions of elementary and secondary schools found in the No Child Left Behind Act of 2001, 20 U.S.C. §§ 7801(18) and (38), that do not operate as for-profit businesses and do not have endowments exceeding \$50 million.

I certify that the entity I represent or the entities listed on this application have secured access, separately or through this program, to all of the resources, including computers, training, software, internal connections, maintenance, and electrical capacity, necessary to use the services purchased effectively. I recognize that some of the aforementioned resources are not eligible for support. I certify that the entities I represent or the entities listed on this application have secured access to all of the resources to pay the discounted charges for eligible services from funds to which access has been secured in the current funding year. I certify that the Billed Entity will pay the non-discount portion of the cost of the goods and services to the service provider(s).

Total Funding Summary

Below is a summary of the total line item costs on this FCC Form 471:

Summary	
Total funding year pre-discount eligible amount on this FCC Form 471	\$100,260.00
Total funding commitment request amount on this FCC Form 471	\$85,221.00
Total applicant non-discount share of the eligible amount	\$15,039.00
Total budgeted amount allocated to resources not eligible for E-rate support	\$0.00
Total amount necessary for the applicant to pay the non-discount share of eligible and any ineligible amounts	\$15,039.00
Are you receiving any of the funds directly from a service provider listed on any of the FCC Forms 471 filed by this Billed Entity for this funding year?	No
Has a service provider listed on any of the FCC Forms 471 filed by this Billed Entity for this funding year assisted you in locating funds needed to pay your non-discounted share?	No

I certify an FCC Form 470 was posted and that any related RFP was made available for at least 28 days before considering all bids received and selecting a service provider. I certify that all bids submitted were carefully considered and the most cost-effective service offering was selected, with price being the primary factor considered, and is the most cost-effective means of meeting educational needs and technology goals.

I certify that the entity responsible for selecting the service provider(s) has reviewed all applicable FCC, state, and local procurement/competitive bidding requirements and that the entity or entities listed on this application have complied with them.

I certify that the services the applicant purchases at discounts provided by 47 U.S.C. § 254 will be used primarily for educational purposes, see 47 C.F.R. § 54.500 and will not be sold, resold or transferred in consideration for money or any other thing of value, except as permitted by the Commission's rules at 47 C.F.R. § 54.513. Additionally, I certify that the entity or entities listed on this application have not received anything of value or a promise of anything of value, as prohibited by the Commission's rules at 47 C.F.R. § 54.503(d), other than services and equipment sought by means of this form, from the service provider, or any representative or agent thereof or any consultant in connection with this request for services.

I certify that I and the entity(ies) I represent have complied with all program rules and I acknowledge that failure to do so may result in denial of discount funding and/or cancellation of funding commitments. There are signed contracts or other legally binding agreements covering all of the services listed on this FCC Form 471 except for those services provided under non-contracted tariffed or month-to-month arrangements. I acknowledge that failure to comply with program rules could result in civil or criminal prosecution by the appropriate law enforcement authorities.

I acknowledge that the discount level used for shared services is conditional, for future years, upon ensuring that the most disadvantaged schools and libraries that are treated as sharing in the service, receive an appropriate share of benefits from those services.

I certify that I will retain required documents for a period of at least 10 years (or whatever retention period is required by the rules in effect at the time of this certification) after the later of the last day of the applicable funding year or the service delivery deadline for the associated funding request. I acknowledge that I may be audited pursuant to participation in the schools and libraries program. I certify that I will retain all documents necessary to demonstrate compliance with the

statute and Commission rules regarding the application for, receipt of, and delivery of services receiving schools and libraries discounts, and that if audited, I will make such records available to USAC.

I certify that I am authorized to order telecommunications and other supported services for the eligible entity(ies) listed on this application. I certify that I am authorized to submit this request on behalf of the eligible entity(ies) listed on this application, that I have examined this request, that all of the information on this form is true and correct to the best of my knowledge, that the entities that are receiving discounts pursuant to this application have complied with the terms, conditions and purposes of the program, that no kickbacks were paid to anyone and that false statements on this form can be punished by fine or forfeiture under the Communications Act, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001 and civil violations of the False Claims Act.

I acknowledge that FCC rules provide that persons who have been convicted of criminal violations or held civilly liable for certain acts arising from their participation in the schools and libraries support mechanism are subject to suspension and debarment from the program. I will institute reasonable measures to be informed, and will notify USAC should I be informed or become aware that I or any of the entities listed on this application, or any person associated in any way with my entity and/or the entities listed on this application, is convicted of a criminal violation or held civilly liable for acts arising from their participation in the schools and libraries support mechanism.

I certify that if any of the Funding Requests on this FCC Form 471 are for discounts for products or services that contain both eligible and ineligible components, that I have allocated the eligible and ineligible components as required by the Commission's rules at 47 C.F.R. § 54.504.

NOTICE

Section 54.504 of the Federal Communications Commission's rules requires all schools and libraries ordering services that are eligible for and seeking universal service discounts to submit an application for such discounts by filing this Services Ordered and Certification Form (FCC Form 471) with the Universal Service Administrator. 47 C.F.R. § 54.504. The collection of information stems from the Commission's authority under Section 254 of the Communications Act of 1934, as amended. 47 U.S.C. § 254. The data in the report will be used to ensure that schools and libraries comply with the application requirements for universal service discounts contained in 47 C.F.R. § 54.504. Schools and libraries must file this form themselves or as part of a consortium. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. The FCC is authorized under the Communications Act of 1934, as amended, to collect the information we request in this form. We will use the information you provide to determine whether approving your application for universal service discounts is in the public interest. If we believe there may be a violation or a potential violation of any applicable statute, regulation, rule or order, your application may be referred to the Federal, state, or local agency responsible for investigating, prosecuting, enforcing, or implementing the statute, rule, regulation or order. In certain cases, the information in your application for universal service discounts may be disclosed to the Department of Justice or a court or adjudicative body when (a) the FCC; or (b) any employee of the FCC; or (c) the United States Government is a party of a proceeding before the body or has an interest in the proceeding. In addition, consistent with the Communications Act of 1934, FCC regulations and orders, the Freedom of Information Act, 5 U.S.C. § 552, or other applicable law, information provided in or submitted with this form or in response to subsequent inquiries may be disclosed to the public. If you owe a past due debt to the Federal government, the information you provide may also be disclosed to the Department of the Treasury Financial Management Service, other Federal agencies and/or your employer to offset your salary, IRS tax refund or other payments to collect that debt. The FCC may also provide the information to these agencies through the matching of computer records when authorized. If you do not provide the information we request on the form, the FCC or the Universal Service Administrator may delay processing of your application for universal service discounts or may return your application without action. The foregoing Notice is required by the Paperwork Reduction Act of 1995, Pub. L. No. 104-13, 44 U.S.C. § 3501, et seq. Public reporting burden for this collection of information is estimated to average 4.5 hours per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, completing, and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing the reporting burden to the Federal Communications Commission, Performance Evaluation and Records Management, Washington, DC 20554. We also will accept your comments via the email if you send them to PRA@FCC.gov. DO NOT SEND COMPLETED WORKSHEETS TO THESE ADDRESSES.

Authorized Person

Name:	Karina Benitez
Title:	Assistant Director for Compliance
Employer:	Karina Benitez
Address:	614 W. National Ave Milwaukee WI 53204-
Phone:	414-384-5122
Email:	karinaivette26@gmail.com

Certified Timestamp

09-Mar-2016 11:28:51 EST

Service Agreement

This Service Agreement is made and will be effective on 1st day of July, 2016.

BETWEEN

Council for the Spanish Speaking, Inc. Located at 614 West National Ave, Milwaukee WI 53204

AND

Innovative Dynamic Networks, Inc. an information technology company incorporated in the state of Wisconsin and located at 610 Sixth Street, Racine, Wisconsin 53403

BACKGROUND: Council for the Spanish Speaking, Inc (customer) is of the opinion that Innovative Dynamic Networks, Inc. (service provider) has necessary qualifications, experience and abilities to provide services that are needed by the business of the customer.

AND

Innovative Dynamic Networks the (service provider) agreed for providing quality services to Referee (customer) following the terms and conditions stated in the service agreement signed by both companies.

IN CONSIDERATION OF the matters stated above and in consideration of mutual benefits set forth in this agreement, the parties to this agreement agree on the points as follows:

Engagement

1). The customer agrees to engage the service provider to provide the customer with the following services: Document current network configuration and draw network topology. Provide full unlimited outsource network support/helpdesk Monday through Friday 8 hours a day with a three hour response time. Response time can be via phone, email or physical. The billing rate of \$50/hour would be applied for emergency services during non-supported hours. The support contract is only to provide support for 7 locations. Locations are listed later on this document. Support will also be provided for the broadband connection but reliability and up-time is the responsibility of the local ISP. The support services to be provided with the tier of support associated with this document are: three hour response time, inventory and tracking, current network documentation, technology plan research and development, network support, backup and recovery support, remote support, on-site support, technology budget assistance, future implementations, weekly/monthly security assessments, user network policy, end user training, future wiring or relocation (not including equipment), web filtering installation and configuration, and monthly reporting of services. Any significant changes or addition of network devices to the network will allow this contract to be renegotiated per agreement of both parties.

Term of Agreement

Appendix B

2). The term of this agreement will start on the date of this agreement and will remain in full force and effect until 07/01/2018; thereafter this agreement will continue on a month to month basis until a party terminates it by a 60-day notice to the other party.

Performance

3). Both parties to the agreement agree on each and every clause of the contract and to do everything necessary to ensure that the terms and conditions of this agreement take effect.

Compensation

4). For the services provided to the first company by the service provider (second company) under this agreement, the customer will pay to the service provider the amount of \$8,355.00 on a monthly basis due on the first of each month as compensation. As a condition of this agreement, a monthly service charge of the lesser of 1-1/2% or the maximum permitted by law may be added to all accounts not paid by net due date. Visa, MasterCard, American Express, and Discover credit cards are accepted for payment but an 8% fee will be added to the total amount due. The customer is entitled to deduct from the service provider's 10% compensation for the billing cycle if the service provider fails to provide a three-hour response time during the billing cycle or any applicable deductions and remittances enforceable by law. The locations to be serviced are: 1648 South 37th Street, Milwaukee, WI 53215. 1659 South 36th Street, Milwaukee, WI 53215. 1645 South 36th Street, Milwaukee, WI 53215. 3027 West Greenfield Avenue, Milwaukee, WI 53215. 2210 West Becher Street, Milwaukee, WI 53215. 239 West Washington Street, Milwaukee, WI 53204.

Return of Property

5). Once the agreement is expired, the service provider will return to the customer any property, documentation, concerned records and confidential/proprietary information, which is the property of customer.

Disputes

6). Where a dispute between the parties remains unresolved for more than 30 days it shall be submitted to arbitration upon the initiative of either party. The process shall be by one arbiter under the auspices of the American Arbitration Association. An arbitration award or decision shall be judicially enforceable by the Circuit Court of Racine County, Racine, Wisconsin. Costs of arbitration and judicial enforcement shall be allocated, equitably and fairly, to a party or between the parties in accordance with prevalence on the issues and cooperation with the arbitration process, its decisions and judicial enforcement.

Notice

8). All notices, requests, demands or other communications required or permitted by the terms of this agreement will be in writing and sent to the concerned party to the agreement in time and all the notices shall be sent to each party's address.

Modifications to Agreement

9). Any amendment or modification in any clause of this agreement or additional heading can be added to the agreement by either party in connection to this agreement but with consent of other party and he must have to get new clause or amended clause signed and approved by the other party.

Entire Agreement

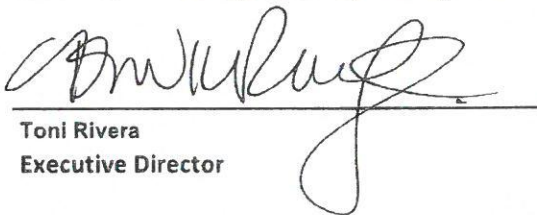
10). It is agreed by both parties that there is no representation, warranty, collateral agreement or condition affecting this agreement except what is expressed in this agreement.

Governing Law

11). It is the intention of the parties that this agreement and the performance under this agreement all special proceedings under this agreement shall be construed in accordance with and under the laws of state of Wisconsin without regard to the jurisdiction in which any action or special proceeding may be instituted.

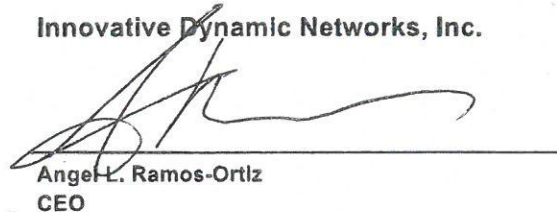
IN WITNESS WHEREOF the parties have duly executed this Service Agreement on 04 / 30 / 2016.

Council for the Spanish Speaking Inc.



Toni Rivera
Executive Director

Innovative Dynamic Networks, Inc.



Angel L. Ramos-Ortiz
CEO

Appendix C



FCC Form 470 – Funding Year 2016

Form 470 Application Number: 160025645

2nd 470 form

Billed Entity

Council for the Spanish Speaking, Inc. (Centro Hispano Milwaukee)
614 W. National Ave
Milwaukee, WI 53204
414-384-3700
karinaivette26@gmail.com

Contact Information

Karina Benitez
karinaivette26@gmail.com
414-384-5122 ext.226

Billed Entity Number: 17003545

FCC Registration Number: 0016875528

Application Type

Applicant Type: School District

Recipients of Services: Public School; Public School District

Number of Eligible Entities: 0

Consulting Firms

Name	Consultant Registration Number	Phone Number	Email
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Consultants

Name	Phone Number	Email
------	--------------	-------

RFPs

Id	Name
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Category One Service Requests

Service Type	Function	Other	Minimum Capacity	Maximum Capacity	Entities	Quantity	Unit	Installation and Initial Configuration?	Maintenance and Technical Support?	Associated RFPs
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Description of Other Functions

Id	Name
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Narrative

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Category Two Service Requests

Service Type	Function	Manufacturer	Other	Entities	Quantity	Unit	Installation and Initial Configuration?	Associated RFPs
Basic Maintenance of Internal Connections	Cabling	No Preference		7		Feet		

Description of Other Manufacturers

Id	Name
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Appendix C

Narrative

- Cabling Maintenance
- Configuration Changes
- Basic Tech support
- Software upgrade and patches

Technical Contact

State and Local Procurement Restrictions

Recipients of Service

Billed Entity Number	Billed Entity Name
17003545	Council for the Spanish Speaking, Inc. (Centro Hispano Milwaukee)

Certifications

I certify that the applicant includes:

I certify that the applicant includes schools under the statutory definitions of elementary and secondary schools found in the No Child Left Behind Act of 2001, 20 U.S.C. §§ 7801 (18) and (38), that do not operate as for-profit businesses, and do not have endowments exceeding \$50 million.

Other Certifications

I certify that this FCC Form 470 and any applicable RFP will be available for review by potential bidders for at least 28 days before considering all bids received and selecting a service provider. I certify that all bids submitted will be carefully considered and the bid selected will be for the most cost-effective service or equipment offering, with price being the primary factor, and will be the most cost-effective means of meeting educational needs and technology goals.

I certify that I have reviewed all applicable FCC, state, and local procurement/competitive bidding requirements and that I have complied with them. I acknowledge that persons willfully making false statements on this form may be punished by fine or forfeiture, under the Communications Act, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

I acknowledge that FCC rules provide that persons who have been convicted of criminal violations or held civilly liable for certain acts arising from their participation in the schools and libraries support mechanism are subject to suspension and debarment from the program.

I certify that I will retain required documents for a period of at least 10 years (or whatever retention period is required by the rules in effect at the time of this certification) after the later of the last day of the applicable funding year or the service delivery deadline for the associated funding request. I certify that I will retain all documents necessary to demonstrate compliance with the statute and Commission rules regarding the form for, receipt of, and delivery of services receiving schools and libraries discounts. I acknowledge that I may be audited pursuant to participation in the schools and libraries program. I certify that the services the applicant purchases at discounts provided by 47 U.S.C. § 254 will be used primarily for educational purposes, see 47 C.F.R. § 54.500, and will not be sold, resold or transferred in consideration for money or any other thing of value, except as permitted by the Commission's rules at 47 C.F.R. § 54.513. Additionally, I certify that the entity or entities listed on this form have not received anything of value or a promise of anything of value, other than services and equipment sought by means of this form, from the service provider, or any representative or agent thereof or any consultant in connection with this request for services.

I acknowledge that support under this support mechanism is conditional upon the school(s) and/or library(ies) I represent securing access, separately or through this program, to all of the resources, including computers, training, software, internal connections, maintenance, and electrical capacity necessary to use the services purchased effectively. I recognize that some of the aforementioned

Appendix C

resources are not eligible for support. I certify that I have considered what financial resources should be available to cover these costs. I certify that I am authorized to procure eligible services for the eligible entity(ies). I certify that I am authorized to submit this request on behalf of the eligible entity(ies) listed on this form, that I have examined this request, and to the best of my knowledge, information, and belief, all statements of fact contained herein are true.

Authorized Person

Karina Benitez
Council for the Spanish Speaking, Inc. (Centro Hispano Milwaukee)
614 W. National Ave
Milwaukee, WI 53204
414-384-5122 ext.226
karinaivette26@gmail.com

Certified Timestamp

02/09/2016 12:04 PM EST

Records / FCC Forms 470

2nd 470 form - #160025645

Appendix C

[Summary](#)
[Generated Documents](#)
[News](#)
[Related Actions](#)

Please note: The following fields pull the most current data from the Contact User Profile and Applicant Entity Profile: Recipient(s) of Service, Contact Name, and Contact Phone Number. If you would like to review this FCC Form 470 with the data that was present upon certification, please navigate to the Generated Documents related dashboard on the left-hand side and click the Original Version document link.

Application Information

Nickname 2nd 470 form

Application Number 160025645

Funding Year 2016

Status Certified

Allowable Contract Date 3/8/2016

Created Date 2/9/2016 10:55 AM CST

Created By karinaivette26@gmail.com

Certified Date 2/9/2016 11:04 AM CST

Certified By karinaivette26@gmail.com

Last Modified Date 2/9/2016 11:04 AM CST

Last Modified By karinaivette26@gmail.com

Billed Entity Information

Name Council for the Spanish Speaking, Inc.
(Centro Hispano Milwaukee)

Billed Entity Number (BEN) 17003545

Application Type and Recipients of Service

Applicant Type School District

Recipient(s) of Service

☐ Public School

☐ Head Start

☐ Public School District

☐ ESA School District

Number of Eligible Entities 0

Contact Information

Name Karina Benitez

Email karinaivette26@gmail.com

Phone Number 414-384-5122 x226

Services Requested

There are no Services Requested For Category 1

Category 2: Internal Connections and Managed Internal Broadband Services

Type	Function	Number Entities	Quantity	Unit	Manufacturer	Manufacturer Other Description	Installation and Initial Configuration ?	Associated RFP
Basic Maintenance of Internal Connections	Cabling	7		Feet	No Preference			

Category Two Narrative

- Cabling Maintenance
- Configuration Changes
- Basic Tech support
- Software upgrade and patches

Technical Contact Information

A technical contact has not been indicated

State or Local Procurement Requirements

State or Local Procurement Requirements have not been indicated

Records / Funding Requests

Maintenance agreement for all Head Start Sites - 1699013544

Summary

Service Agreement Details

FRN Line Items

FCDL Comments

FCC Forms

Appeals

SPIN Changes

Ser

Related Actions

Appendix C

Contract Summary - maintenance of all the sites

Contract Number	service agreement	Account Number	ACC507
Establishing FCC Form 470 #	#160025645	Service Provider	Innovative Dynamic Networks Inc. (SPIN: 143029400)
Award Date	3/4/2016	Includes Voluntary Extensions?	No
Expiration Date (All Extensions)		Remaining Voluntary Extensions	
		Total Remaining Contract Length	

Pricing Confidentiality

There is no rule, statue, or other restriction which prohibits publication of the specific pricing information for this contract.

Contract Information (Additional)

What is the service start date?	What is the date your contract expires for the current term of the contract?
Jul 1, 2016	Jul 1, 2018
The date when services will start in this Funding Year (e.g., July 1, 2016).	

[Records](#) / [Funding Requests](#)

Maintenance agreement for all Head Start Sites - 1699013544

[Summary](#)[Contract Summary - maintenance of all the sites](#)[FRN Line Items](#)[FCDL Comments](#)[FCC Forms](#)[Appeals](#)[SPIN Changes](#)[Service Substitutions](#)[News](#)[Related Actions](#)

Contract Summary - maintenance of all the sites

Contract Number service agreement**Account Number** ACC507**Establishing FCC Form 470 #** #160025645**Service Provider** Innovative Dynamic Networks Inc. (SPIN: 143029400)**Award Date** 3/4/2016**Includes Voluntary Extensions?** No**Expiration Date (All Extensions)****Remaining Voluntary Extensions****Total Remaining Contract Length**

Pricing Confidentiality

There is no rule, statute, or other restriction which prohibits publication of the specific pricing information for this contract.

Contract Information (Additional)

What is the service start date?

Jul 1, 2016

The date when services will start in this Funding Year (e.g., July 1, 2016).

What is the date your contract expires for the current term of the contract?

Jul 1, 2018

Maintenance agreement for all Head Start Sites - 1699013544

- Summary
- Service Agreement Details
- FRN Line Items
- FCDL Comments
- FCC Forms
- Appeals
- SPIN Changes
- Service Substitutions
- News
- Related Actions

Relevant Dates & Deadlines

FCDL Date

12/12/2016

Last Date to Receive Recurring Services

6/30/2017

Last Date to Receive Non-Recurring Services

9/30/2017

FCC Form 486 Deadline

4/11/2017

Last Date to Invoice Recurring Services

10/28/2017

Last Date to Invoice Non-Recurring Services

1/28/2018

FCDL Comments

No.	Comment
MR1	The FRN was modified from a one-time charge of \$100,260.00 to a one-time charge of \$4,464.00 to agree with the applicant documentation.

[Records / Appeals](#)

APPEAL Maintenance for all sites - #29764

Appendix E

[Submitting](#) [Associated FRNs](#) [News](#) [Related Actions](#)

In-Review

Outreach

Wave Ready

Committed

Appeal Information

[View Status \(+\)](#)**Funding Year** 2016**Submitting Organization** Council for the Spanish Speaking, Inc.
(Centro Hispano Milwaukee) (BEN:
17003545)**Created By** Karina Benitez**Created On** 12/27/2016 10:25 AM CST

Main Contact

Name karinaivette26@gmail.com**Email** karinaivette26@gmail.com**Phone Number** N/A

Narrative

THE FOLLOWING ARE THE ORIGINAL REQUESTED AMOUNTS ON FORM 471:

Total funding year pre-discount eligible amount on this FCC Form 471: \$100,260.00

Total funding commitment request amount on this FCC Form 471 \$85,221.00

TOTAL AMOUNT APPROVED: \$3,794.40

Appeal Details

Decision appealed by applicant

If you wish to modify or cancel your appeal, or, if you have any questions about your appeal, please contact the E-rate Program's Client Service Bureau (CSB) at (888) 203-8100.

[Records](#) / [Funding Requests](#)

Maintenance agreement for all Head Start Sites - 1699013544

- [Summary](#)
- [Service Agreement Details](#)
- [FRN Line Items](#)
- [FCDL Comments](#)
- [File Comments](#)
- [Appeals](#)
- [SPIN Changes](#)
- [Service Substitutions](#)
- [News](#)
- [Related Actions](#)

Category FCC Form 486

Form Number	Nickname	Funding Year	Status	Certified Date
35855	IDN maintenance	2016	Approved	2/9/2017 2:12 PM CST

An Error Has Occurred
The record view does not exist or you do not have permission to view it

[Records](#) / [Funding Requests](#)

Maintenance agreement for all Head Start Sites - 1699013544

[Summary](#) [Service Agreement Details](#) [FRN Line Items](#) [FCDL Comments](#) [FCC Forms](#) [Appeals](#) [SPIN Changes](#)[Related Actions](#)

Appendix G

Funding Request Details

FRN	1699013544	Service Type	Basic Maintenance of Internal Connections
Nickname	Maintenance agreement for all Head Start Sites	Service Provider	Innovative Dynamic Networks Inc. (SPIN: 143029400)
FCC Form 471	#161008591	Service Start Date	7/1/2016
Applicant	Council for the Spanish Speaking, Inc. (Centro Hispano Milwaukee) (BEN: 17003545)	Contract Expiration Date	7/1/2018
		Status	Funded
		Service Delivery Deadline	6/30/2017

Narrative

Maintenance services are as follows: Document current network configuration and draw network topology. Provide full unlimited outsource network support/helpdesk Monday through Friday 8 hours a day with a three hour response time. Response time can be via phone, email or physical. The billing rate of \$50/hour would be applied for emergency services during non-supported hours. The support contract is only to provide support for 7 locations. Locations are listed later on this document. Support will also be provided for the broadband connection but reliability and up-time is the responsibility of the local ISP. The support services to be provided with the tier of support associated with this document are: three hour response time, inventory and tracking, current network documentation, technology plan research and development, network support, backup and recovery support, remote support, onsite support, technology budget assistance, future implementations, weekly/monthly security assessments, user network policy, end user training, future wiring or relocation (not including equipment), web filtering installation and configuration, and monthly reporting of services.

FRN Calculation

Monthly Charges		Total Requested Amount	
Total Monthly Recurring Charges	\$5,486.90	Total Eligible Pre-Discount Recurring Charges	\$65,842.80
Total Monthly Ineligible Charges	- \$0.00	Total Eligible Pre-Discount One-Time Charges	+ \$0.00
Total Monthly Eligible Charges	= \$5,486.90	Total Pre-Discount Charges	= \$65,842.80
Total Number of Months of Service	x 12	Discount Rate	85%
Total Eligible Pre-Discount Recurring Charges	= \$65,842.80	Funding Commitment Request	= \$55,966.38
One-Time Charges			
Total One-Time Charges	\$0.00		
Total Ineligible One-Time Charges	- \$0.00		
Total Eligible Pre-Discount One-Time Charges	= \$0.00		

Invoicing Status

Ready for Invoicing? Yes

Innovative Dynamic Networks Inc. - E-RFCDL-PCFY2016.18 (1)

Innovative Dynamic Networks Inc.|143029400|2016|Council for the Spanish Speaking,
Inc. (Centro Hispano Milwaukee)|614 W. National
Ave|Milwaukee|WI|53204|17003545|Karina Benitez|EMAIL|614 W. National
Ave|Milwaukee|WI|53204|||414|3845122|226|karinaivette26@gmail.com|161008591|169901
3544|FUNDED|Basic Maintenance of Internal Connection|160025645|service
agreement|ACC507|07/01/2016|07/01/2018|12|65842.80|0.00|65842.80|85|55966.38|Your
appeal has brought forward persuasive information that the commitment adjustment
made to the funding requests should be partially restored for the reason stated
below:

Your appeal requested the original requested amount on the FCC 471 of \$100,260,
however, the FRN was modified from \$4,464 annually to \$65,842.87 annually to agree
with the applicant category two budget cost allocation documentation.

||08/23/2017|18|06/30/2017|||

SLD 471 Funding to Service Provider; Total Records: 1



E-Rate Productivity Center Revised Funding Commitment Decision Letter for 143029400 - Innovative Dynamic Networks Inc.



Thank you for participating in the Schools and Libraries Program for Funding Year 2016. This letter is your notification that we have completed our review of the post-commitment requests submitted by you or your customers, which can include appeals, service substitutions, SPIN changes, FCC Form 486 reviews, and/or FCC Form 500 reviews.

There are three important files attached to this notification. The pdf file contains information about your appeals rights, and other important program reminders. The Excel file provides the funding decision for each FRN included in your post-commitment requests, and lists any changes USAC made to the FRNs. An explanation of the fields in the RFCDL is available in the EPC section of our website. Most of this information is also provided in machine readable format in the attached .rfc file. The .rfc file continues to mirror the format used by our legacy systems. For help with understanding the data structure of the machine readable file, please see the Electronic Notifications page on the USAC website at <http://www.usac.org/sl/service-providers/step03/electronic-notification.aspx>, and look under the RFCDLs section.

NEXT STEPS

- If you disagree with USAC's decision, review the attached pdf to determine how to appeal.
- Work with your applicants to determine who will be invoicing USAC. If you are invoicing USAC for the discounted amount and billing your customer for the nondiscounted share, make sure that you have filed the Service Provider Annual Certification form for this funding year, and then submit your FCC Form 474 (SPI).

Remember the deadlines for delivery and installation of non-recurring service. These deadlines are listed in column AC of the attached spreadsheet. USAC will not approve an invoice when services are delivered after this date. A request to extend the service delivery deadline is only available in certain circumstances. More information can be found on our website.

The "More Info" link below provides summary data about the commitments made to your company in this wave. Click on the date/time below to display the entire notification for easy printing. Please keep a copy of this notification for your records.



RFCDL Supplement
PDF 153 KB



Innovative Dynamic Networks Inc. - PCFY2016.18
XLSX 50 KB



Innovative Dynamic Networks Inc. - E-RFCDL-PCFY2016.18
RFC 1 KB

#143029400 - Innovati...

Oct 4, 2017 [Comment](#) [Hide Info](#) ▲

Service Provider 143029400
Identification

Number

Service Provider
Name Innovative Dynamic Networks Inc.

Appendix G

Approved Amount \$52,171.98

RFCDL Date Aug 23, 2017